



HANDOUT: RIGHTS OF LEARNERS

It is important that learners know that they have a right to:

- be treated with respect and as an adult.
- be made aware of the rules for privacy and confidentiality
- study in a healthy and safe environment.
- feel free to express opinions in a respectful manner.
- be made aware of:
 - the literacy council's code of conduct
 - the environmental requirements e.g. no smoking, scent-free
 - the literacy council's requirements e.g. attendance, punctuality, dress code, use of personal devices
 - learning plans – what they will be studying and how.
- timely information about the learning program – start and end dates, learning hours, holidays or closures.
- receive prompt and constructive feedback on progress.
- discuss their work and progress with their tutor on a regular basis.
- know how to make an appeal if they feel that a tutor is not responding adequately to a concern.